

BACKGROUND

Clean 'check-up' for the healthcare industry

Facility Services Corporation (FSC) is a fresh company in what many people perceive to be a stale industry: building and office maintenance. In well under 10 years, the company has become one of the most formidable underdogs in an industry dominated by international heavyweights like Unicco, The Hurley Group and Hallmark Houskeeping. One reason behind the company's growth has been its success with **medical facilities**.

Servicing medical facilities requires a rigorous level of care and personalized attention, requirements which have repelled many other service companies who would rather focus on traditional, "less maintenance" offices and locations. Facility Services is able to embrace a commitment to quality control in a demanding sector by treating its staff well.

"We pay our staff above the industry average and treat them with dignity, professionalism and respect," said Jason McCague, president and co-founder of Facility Services Corporation. "Supporting staff members creates a team commitment to quality control."

This care, fairness and overall culture translates into a higher rate of retention and a loyal team of maintenance professionals, which allows the company to deliver the high level of quality and attention needed to succeed with healthcare professionals.

Working in such a high-stakes environment can be stressful, especially since every action - or inaction - carries an elevated risk factor. Cleanliness, methodology, consistency in personnel and choice of products are paramount.

Each week, Facility Services Corporation services more than 130 different medical facilities, from dental clinics to chiropractor offices.

Cosmetic cleaning is totally different than disinfection.

Each square centimetre of skin harbours about 100,000 bacteria.
